



## Health Services Management: Readings, Cases, and Commentary, 9th Edition

By Anthony R. Kovner, PhD, Ann S. McAlearney, ScD, Duncan Neuhauser



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Extensively revised! Features new readings and more than 30 new cases! The ninth edition includes new literature that explains the role of the health services manager, including building relationships, managing change, controlling performance, and accepting accountability. This edition also includes more than 30 new cases that take place in a variety of settings. Uses a three-pronged approach to examine the skills and experience health services managers need to succeed Commentaries introduce the topic and provide the context for the readings and cases that follow. Readings bring fresh voices to the topic and provide evidence and timely examples. Cases give students practice in making managerial decisions in a wide variety of settings and situations.

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- Sales Rank: #931129 in Books
- Brand: Brand: Health Administration Press
- Published on: 2009-08-31
- Original language: English
- Number of items: 1
- Dimensions: 10.50" h x 7.25" w x 1.25" l, 2.20 pounds
- Binding: Hardcover
- 392 pages

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